# BINDURA UNIVERSITY OF SCIENCE EDUCATION

## FACULTY OF SOCIAL SCIENCES AND HUMANITIES

#### DEPARTMENT OF SOCIAL WORK



#### BACHELOR OF SOCIAL WORK HONOURS DEGREE

HSW217/SW 217/404: COUNSELLING

**DURATION: Three Hours** 

**TOTAL MARKS: 100** 

## INSTRUCTIONS TO CANDIDATES

- 1. This paper contains ONE section.
- 2. Answer ANY TWO questions.
- 3. Begin each question on a new separate page.
- 4. All questions carry equal marks.
- 1. Explain the key skills required of a culturally sensitive counsellor.
- 2. Appraise the role of counselling in family conflict resolution.
- 3. Analyse the use of the miracle question in assisting clients suffering from chronic despondency.
- 4. Examine the use of any Two (2) tools of counselling in ensuring positive change when assisting clients.
- 5. Communication is an integral part of the counselling process. Discuss

**END OF PAPER**