

**BINDURA UNIVERSITY OF SCIENCE EDUCATION**

**FACULTY OF COMMERCE**

**DEPARTMENT OF INTELLIGENCE AND SECURITY STUDIES**

**BACHELOR OF BUSINESS ADMINISTRATION IN POLICE AND SECURITY STUDIES .**

**COURSE : ORGANISATIONAL DYNAMICS IN POLICING**  
**COURSE CODE : PS 411:**  
**TIME ALLOWED : 3 HOURS**  
**TOTAL MARKS : 100**

APR 2025

**INSTRUCTIONS TO CANDIDATES**

1. Answer question 1 and any three other questions
2. Each question carries 25 marks
3. Cell phones are not allowed into the examination room
4. Begin each fresh answer on a new page

### **QUESTION 1**

Examine at least two strategies that Zimbabwe Republic Police Services can use to promote diversity and inclusion, and their impact in Organizational Dynamic in Policing. (25 marks)

### **QUESTION 2**

Analyze the opportunities and challenges arising from the use of technology in policing. (25 marks)

### **QUESTION 3**

Discuss the role of verbal and non-verbal communication in policing to assert authority and maintain control? (25 marks)

### **QUESTION 4**

The Constitution of Zimbabwe (2013) include a Bill of Rights. Power dynamics greatly shape police interviews and interrogations. Discuss any two strategies that police can adopt to balance need to respect of individual human rights and elicit critical crime information. (25 marks)

### **QUESTION 5**

Diversity and inclusion is critical in police recruitment and retention. Examine strategies which police organizations use to attract and retain diverse officers? (25 marks)

### **QUESTION 6**

Discuss the importance of using technology in policing. (25 marks)

**End of Paper**