

BINDURA UNIVERSITY OF SCIENCE EDUCATION

FACULTY OF COMMERCE

DEPARTMENT OF HUMAN CAPITAL MANAGEMENT

ORGANISATIONAL BEHAVIOUR (HCM405/BS423)

MAR 2024

TIME: THREE HOURS

INSTRUCTIONS TO CANDIDATES

1. Answer **any four** questions.
2. Start the answer to each question on a fresh page.

INFORMATION TO CANDIDATES

1. No cellphones and any other unauthorized materials are allowed into the Examination Room.
2. Each question carries 25 marks.

QUESTION 1

Examine challenges faced by modern day organisations that make it necessary for managers to study organisational behaviour. **[25 marks]**

QUESTION 2

Examine the main features of Weber's bureaucratic organisations with reference to Zimbabwean context. **[25 marks]**

QUESTION 3

Evaluate the effect of the business' external environment on organisational structure of a company of your choice. **[25 marks]**

QUESTION 4

Discuss the validity of the contention that the motivation for staff to work will depends solely on high salary. **[25 marks]**

QUESTION 5

Assess the importance of the Big Five Model of personality development to management practice in Zimbabwe. **[25 marks]**

QUESTION 6

Analyse any **eight** factors that affect group cohesiveness and performance. **[25 marks]**

*****END OF PAPER*****