

BINDURA UNIVERSITY OF SCIENCE EDUCATION

FACULTY OF COMMERCE

DEPARTMENT OF HUMAN CAPITAL MANAGEMENT

ORGANISATIONAL BEHAVIOUR (BS423)

 NOV 2023

TIME: THREE HOURS

INSTRUCTIONS TO CANDIDATES

1. Answer **any four** questions.
2. Start the answer to each question on a fresh page.

INFORMATION TO CANDIDATES

1. No cellphones and any other unauthorised materials are allowed into the examination room.
2. Each question carries 25 marks.

QUESTION 1

Discuss any **two** theories that are used to explain organisational behaviour. [25 marks]

QUESTION 2

Analyse the **five** sources of work stress in an organisation. [25 marks]

QUESTION 3

Evaluate the role played by personality in organisational behaviour. [25 marks]

QUESTION 4

Examine any **five** organisational behaviour challenges confronting Zimbabwean managers. [25 marks]

QUESTION 5

Explain how leadership styles can influence human behaviour in an organisation. [25 marks]

QUESTION 6

Discuss the impact of job satisfaction in a work organisation. [25 marks]

*****END OF PAPER*****