

**BINDURA UNIVERSITY OF SCIENCE EDUCATION**

**FACULTY OF COMMERCE**

**DEPARTMENT OF HUMAN CAPITAL MANAGEMENT**

**MANAGEMENT (HCM211/BS236/SCM104)**

**JUN 2024**

**TIME: THREE HOURS**

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**INSTRUCTIONS TO CANDIDATES**

1. Answer **any four** questions.
2. Start the answer to each question on a fresh page.

**INFORMATION TO CANDIDATES**

1. No cellphones and any other unauthorised materials are allowed into the examination room.
2. Each question carries 25 marks.

### **QUESTION 1**

Examine five reasons why the business environment is important to firms. [25 marks]

### **QUESTION 2**

Analyse six aspects of the nature of organizational management. [25 marks]

### **QUESTION 3**

Examine:

- a) Generation Y workers; and [15 marks]
  - b) Five ways in which the generations of workers affect work. [10 marks]
- [25 marks]

### **QUESTION 4**

Define the following terms:

- a) Piecework; [5 marks]
- b) Motivation; [5 marks]
- c) Corporate social responsibility; [5 marks]
- d) Organizational culture; and [5 marks]
- e) Delegation. [5 marks]

[25 marks]

### **QUESTION 5**

With the aid of relevant examples, examine five types of organizational culture. [25 marks]

### **QUESTION 6**

Examine five reasons why delegation sometimes fails. [25 marks]

**\*\*\*END OF PAPER\*\*\***