

BINDURA UNIVERSITY OF SCIENCE EDUCATION
FACULTY OF SOCIAL SCIENCES AND HUMANITIES

DEPARTMENT OF SOCIAL WORK

BACHELOR OF SCIENCE (HONOURS) DEGREE IN SOCIAL WORK

HSW203 ADMINISTRATION AND MANAGEMENT OF SOCIAL WELFARE ORGANISATIONS

TIME: 3 HOURS

INSTRUCTIONS

B.Sc.
JUN 2025

Answer any THREE questions

Each question carries 100 marks

1. "The values and commitments of human service organisations differentiate them not only from commercial businesses, but also from other public sector organisations." (Shanks, 2016) Elaborate on this contention in relation to social welfare organisations in Zimbabwe.
2. Given the erratic nature of donor support for effective social welfare service delivery in Zimbabwean communities, suggest possible measures you could put in place as a social worker to improve people's access to essential social services.
3. With reference to the performance of contemporary human service organisations, examine the contributions of the classical theories of management.
4. Examine the contention that "the management of social welfare organisations is an art, a science and a profession".
5. Discuss the critical functions of social workers in the planning and management of social welfare services with particular reference to any civil society organisation of your choice.

END OF PAPER